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[NYC] OZ News 20-009

March 28, 2022

# Special Offer for New Ticket Purchase (12th Amendment)

Asiana will waive the change fee for newly purchased tickets until <del>March 31, 2022</del> → **June 30, 2022** to give more flexibility for our customers.

## 1. Applicable Routes and Tickets

- 1) All OZ International Routes
- 2) OZ international revenue ticket including codeshare flights (988 ticket stock)

#### 2. Effective Dates

- 1) Departure Date: on/after March 10, 2020
- 2) Ticketing Date: March 10, 2020 ~ March 31, 2022 → June 30, 2022

#### 3. Applicable Options

- 1) Reissue fee waiver: Reissue fee waived for voluntary schedule change (waived up to 2 times
  - → waived one time only beginning April 1, 2021)
  - Difference in fare and tax will be collected depending on date and route change
  - New outbound departure date and reissuing date must be within the validity of the original ticket.
- 2) Refund fee waiver: Limited to Ticketing Date March 10, 2020 ~ June 30, 2020

Refund does not apply to non-refundable tickets per GDS

Duplicated application not permitted / only one option permitted

#### 4. Applicable Ticket Conditions

- 1) If the ticket includes an OAL flight, the long haul marketing segment must be an OZ flight
  - Please check beforehand if the ticket includes an OAL itinerary, as this waiver may not apply to the ticket

#### 5. Details

- All fare rules excluding the reissue and refund penalty waiver follows the fare rules of original ticket as listed on the GDS
- **6. Waiver AUTH: 0KLHR1GM** (0 = Number Zero)

### 7. Remark

- Please input the waiver auth in the waiver code box (tour code box) correctly to avoid DMs.
- ADM will be issued for tickets that do not meet the conditions

